LinHES - Bug # 610: Nameserver error with static IP

Status:	Can not duplicate	**Priority:**	Normal
Author:	chunter2	**Category:**	Installation/Upgrade
Created:	01/12/2010	**Assignee:**	jams
Updated:	08/05/2011	**Due date:**	
Description:	If I set the network to static IP from the installer and enter my DNS IP I get "Could not locate nameserver" with an option to try again or continue. Try again brings up the same error. Continue allows the installer to finish. When the system boots I can ping a hostname so it seems like the DNS entry is working.		

History

01/30/2010 07:27 pm - jams

attaching the mv_debug log in /tmp would be helpful.

02/11/2010 11:19 am - chunter2

I tried an install again and went to the shell right after the error. At the end of the mythvantage_install.log file it looks like it's trying to ping the nameserver but the syntax must be wrong because it just returns the "Usage" for ping. The ping command works for the local IP as well as the gateway IP but fails for the nameserver IP. Is there any way to see what the commands actually are that output to mythvantage_install.log?

03/20/2010 09:43 pm - jams

I cannot replicate this problem.

attach /etc/systemconfig /etc/resolv.conf and /tmp/mythvantage_install.log

If you want to see what it's doing you will need to look at install_proxy.sh network_checkit check_ns

03/21/2010 01:29 pm - jams

- Status changed from In Progress to Feedback

03/22/2010 12:07 pm - chunter2

- File systemconfig added

- File mythvantage_install.log added

- File resolv.conf added

Here's the files you're looking for. This is all for R6.01.00. I grabbed them right after I got the error "Could not locate nameserver".

03/22/2010 12:14 pm - chunter2

In R6.02.00 I get the error message "Could not find myself on the network". When I drop to a shell I don't have a network connection so I can't even transfer the log files. With R6.01.00 I could transfer the files.

03/25/2010 07:37 am - jams

From the looks of the files attached, network is getting setup but the nameserver is not being written to resolve.conf which would cause the problem your seeing.

6.02 had a serious bug with the networking page.
I'm hoping 6.03 will clear this up for you. I have tried several times and can not cause the problem to happen.

03/25/2010 08:42 am - chunter2

Is there anything else you'd like me to try? I can wait for 6.03 to test again.

03/25/2010 10:01 am - jams

Lets wait for 6.0.3. It shouldn't be to long and you have a working system now so why rock the boat.

06/08/2010 09:29 am - brfransen

Now that 6.03.00 is released please test again and report back.

06/10/2010 06:56 am - chunter2

I'm now back to the "Could not locate nameserver" error with 6.03.00. But I can click continue and after the install the network works.

06/10/2010 12:11 pm - brfransen

- Status changed from Feedback to In Progress

- Category set to Installation/Upgrade

08/05/2011 04:13 pm - jams

- Status changed from In Progress to Can not duplicate

Files

resolv.conf	114 Bytes	03/22/2010	chunter2
mythvantage_install.log	7.6 kB	03/22/2010	chunter2
systemconfig	2.2 kB	03/22/2010	chunter2